



Supporting people since 1978

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MISSION STATEMENT

‘To assist individuals, partners and families, in all their diversity, to achieve and maintain quality and meaningful lives through quality and meaningful relationships’.



ABOUT US

Family Relationships Institute Inc. trading as RelateWell, was founded in 1978. It is a not-for-profit community organisation providing a range of essential prevention and early intervention support services at significant transition points in the lifecycle. Our family and relationship services target the significant family transition points of relationship formation, extension and separation; aiming to support family relationships, prevent breakdown and guarantee the wellbeing of people through broad-based counselling and psychoeducation. Our specialist mental health services match structured evidence-based interventions to individual's needs and complexities in the clinical delivery of targeted psychological support services to adults, adolescents and children. RelateWell is a leader in primary prevention, early intervention, treatment and recovery, working with key stakeholders in supporting people's well-being during significant life events. RelateWell is committed to providing accessible, safe and inclusive services to all members of the community. Our family & relationship services (FaRS) are funded by the Australian Government Department of Social Services (DSS); and have been Commonwealth funded since our inception in 1978. RelateWell is a Commonwealth service provider of mental health contracted services.

Our History

The Family Relationships Institute Inc. was founded in 1978 by the late Don Burnard, a Senior Psychologist who specialised in relationship development courses and Dr Ron Fitzgerald who was a Commissioner for the Education Section of the Henderson Poverty Report.

Our counselling and relationship, marriage and parenting psychoeducational services are primarily at the prevention and early intervention end of service provision and target the significant family transition points of relationship formation, moving in together, getting married, having a baby and maturing in the couple relationship. Essentially, our services prepare people with the skills to deal with life challenges and changes before they become big problems and issues. Healthy relationships are a crucial component of health and well-being. RelateWell aims to provide counselling and relationship and parenting education services at a price which keeps them within financial reach of the majority of people in the community. Priding itself in being a boutique-like provider of services, where people are welcomed, supported and treated like individuals. Where the most vulnerable people in society are treated with respect, leaving our services with improved family and community functioning; and a satisfaction with the service they have received. Strengthening access and services to vulnerable and disadvantaged families is a strategic key in service delivery.

The Family Relationships Institute Inc. is incorporated under the Associations Incorporation Act. ABN: 26 497 501 316



Board of Management

The Family Relationships Institute Inc. is governed by a Board of Management, who is committed to achieving our vision of building a sustainable business governed by sound governance.

BOARD OF MANAGEMENT

PRESIDENT

Stavros Sakellaris

VICE PRESIDENT

Luciana Martini

PUBLIC OFFICER

Donna Cossio (non-voting member)

BOARD MEMBERS

Russell Williams

Vanessa Field

Tina Douvos-Stathopoulos

Roslyn Monagle

Joan Pianta

HONORARY MEMBERS

Don Burnard (1935 - 2022)

Dr Ron Fitzgerald

EXECUTIVE DIRECTOR

Angela Damianopoulos

Board of Management Charter

The role of the Board is to provide leadership for and supervision over the organisations affairs:

- Developing and approving the vision, purpose and values of the Institute.
- Monitoring management's performance, providing feedback and assistance in the implementation of strategy. Ensuring appropriate resources are offered.
- Approving key organisational policies and approving and monitoring the progress of major capital expenditure, capital management and acquisitions.
- Reviewing and ratifying systems of risk management and internal compliance and control, codes of conduct and legal compliance.
- Approval of annual budget.
- Monitoring the financial performance of the Institute and ensuring there are adequate funds and resources for the organisation.
- Overall organisational governance, including conducting regular reviews of the balance of responsibilities within the organisation to ensure division of functions remains appropriate to the needs of the Institute.
- Liaising with the Institute's external auditors.
- Ensuring that all votes cast by members of the Board as a nominated proxy are cast in accordance with the instructions given on the proxy form.
- Ensuring the Board is functioning well and planning for the succession and orientation of Board members.
- The Board should seek advance commitment from perspective Board members to any particular policies concerning the expectations of the Board regarding matters such as investment of time, attendance requirements, conflict of interest policy and practice, acceptance of responsibility and collective decision-making.
- Policies in dealing with Board consecutive terms.

Message from the President



I am pleased to present my President report in our 46th year anniversary. What I have learnt in my role as President, is despite all the challenges faced to remain sustainable and relevant, in a competitive marketplace, this medium sized not for profit organisation has never strayed away from its mission to support all people in the community to achieve and maintain quality and meaningful lives through quality and meaningful relationships. All achieved with our doors always being open, to consumers who need us the most.

In reaching our 45 years, I am proud to be part of an organisation that did not close its doors when the pandemic hit. We continued to see all consumers, onsite and by telehealth platforms, when the rest of the State was closed. As an essential service, we continued to operate as an essential service to all. With that, reaching 45 years is not easy. It takes commitment and resilience to remain adaptive and responsive to increasing consumer demand with legislative and funding uncertainty. Our ongoing success is a direct result of the organisation culture. We all work as a team, testament to 45 years of operations.

As a proud member of the Board of Management, we see the commitment of the organisation reflected in the admiration it receives from its funders, the Commonwealth. We are fortunate that the organisation is run by a highly competent Board and Executive team that diligently comply with all their legal duties and carry out their governance obligations in the best interests of RelateWell.

Our long history is supported by the key partnerships and collaborations we have cemented. We are proud to still be providing Commonwealth funded family and relationship services to our community and Commonwealth contracted mental health services to consumers. It is no small feat to continue receiving Commonwealth funding. It is a testament to the organisation's culture, its people.

We are proud to emphasise and showcase the innovative practices and services that have evolved since our commencement, 45 years ago. Not remaining stagnant and adapting to change is why we are still here.

On a final note, I would like to express my thanks to the Executive Director, whose expertise and dedication to the organisation is reflected in our successes. I look forward to working with the Board and Executive Team to support organisational growth, in the years to come, in an ever-changing essential services sector.

Stavros Sakellaris, President

Executive Directors Report at the Annual General Meeting of the Family Relationships Institute Inc. trading as RelateWell Thursday 14 November 2024



I would like to commence by acknowledging the traditional owners of the land, the Wurundjeri people, elders past and present.

Another challenging year dominated by skilled shortages directly associated with the emergence of virtual telehealth companies that greatly impact our ability to attract workers onsite and/or even to a hybrid model of service provision.

When the pandemic hit, the step-change towards telehealth practices was accepted out of necessity and enabled by the factors of: increased consumer willingness to use telehealth; increased provider willingness to use telehealth; and of significance to my argument, regulatory changes enabling greater access and reimbursement for mental health services.

There is no doubt that workforce supply is a common challenge across the community services sector. But post pandemic, it is a greater beast.

Of relevance to our workplace, reimbursement of telehealth practices via Medicare subsidised Mental Health Care Plans has impacted traditional workplaces that provide a tele-practice model. Why work for a community organisation where there is an expectation to provide in-person and telehealth services, when you can work for a fully virtual telehealth company and receive the same rebates through Medicare. This is the current situation. A situation which has not only impacted our ability to attract traditional workers, but driven up labour costs as we are competing with a virtual marketplace that does not share the same overheads such as leases, and submits remuneration schedules that we cannot compete with.

Yes, there is no denying that telehealth offered a bridge to care, and post pandemic, is offering an opportunity to reinvent hybrid virtual/in-person care models, with the objective of enhanced affordability, results, and accessibility of healthcare. However, more regulation of virtual healthcare practices is required, particularly in receiving Medicare subsidised services. From a regulatory perspective, there needs to be better integration of the virtual

health-related activities into day-to-day workflows of clinicians, so that Medicare subsidised activities are only available to hybrid care models that combine in-person and telehealth. If a virtual healthcare company chooses to offer only telehealth mental health services then Medicare subsidies should not be accessible.

The Commonwealth government has always supported the mental health of the most vulnerable people in society by way of community organisations offering either free and/or low cost counselling services. Presently, the CAREinMIND suite of mental health services supports people living in northern, central and western Melbourne, with a diagnosed mental illness with access to up to 12 sessions of face-to-face and telehealth counselling. To guarantee access to high-quality treatments and supports in the areas of mental health and suicide prevention, the North Western Melbourne Primary Health Network has created a system of care that RelateWell is contracted to work within. Therefore, there are subsidised services for the most vulnerable people in society. The problem lies in attracting workers to organisations that work within these referral pathways, wherein additional gap fees cannot be charged; thus emerges skilled shortages.

I am proud that RelateWell continues to be active in this space, supporting the most vulnerable people through bulk billed and/or free CAREinMIND mental health services. RelateWell is dynamic, largely because of the social mission at its heart.

To surmise, if the Commonwealth sets forth the regulatory requirement to provide a multi-practice model of health-care in order to receive Medicare subsidised mental health reimbursement, then skilled shortages will be greatly reduced.

Service Data: July 2023 to June 2024

In the 2023-2024 financial years, under the Family and Relationship Services (FaRS) sub-activity, the organisation supported 449 unique clients and delivered 1662 client sessions. In our other psychology stream wherein RelateWell is a Commonwealth service provider of contracted mental health services; as well as delivering Medicare-subsidised mental health-specific services, a total of 285 unique clients were supported with the delivery of 1352 client sessions.

A total of 734 unique clients were supported in 2023-2024; with the delivery of 3014 client's sessions. Interestingly, although unique client numbers were down 22.5% from the previous financial year, client sessions increased by 6.8% which reflects client's engaging in our services on average for 4 sessions from 2.9 sessions.

The decrease in unique client numbers requires further context, as it is a **phenomenal outcome** given the significant worker departures to the private sector and our inability to replace those departures in the 2023-2024 financial year. Further, unique client numbers were greatly impacted by worker shortages in the psychoeducation space, wherein we were unable to facilitate education groups on certain days of the week.

Rising Demand for Services

What we are challenged with are increased demands for our services without "adequate" increases to our government funding. Yes, we are grateful for the additional Commonwealth funding received to go towards increased indexation and supplementation payments. But with annual legislated superannuation and award increases, the Commonwealth funding is not enough to meet increased operational costs. Unfortunately, cost control is predicted to be our biggest challenge, particularly as higher regulatory compliance costs and rising wages continue to erode our profit margins which in turn benefit operations.

Our Partnerships

Our partnership with Merri-bek maternal child health service is significant. By providing early intervention counselling and psychoeducational support postpartum, we can prevent parents from developing unrealistic and problematic expectations of the transition to a family; working towards developing and maintaining healthy relationships while being effective parents. Greatly contributing to a reduction in the rate of marital and/or relationship breakdown, and the associated emotional and financial burdens experienced as a result of separation.

Essentially, we aim to improve mental health outcomes, assist in the implementation of more effective communication styles, reduce relationship/marital discord through the application of conflict resolution strategies, and provide psychosocial education pertinent to the early parenting experience. A reduction in childhood exposure to relationship distress translates into a number of benefits across the life span for children.

Working within Belle Vue Park Primary School is one of our greatest achievements. And we were thrilled to be advised by the school that they were rated "high" for student wellbeing. To provide some context, the school is multiculturally diverse. Longitudinal data from the 2009-2021 Australian Early Development Census clearly identified the level of disadvantage of the schools Foundation students with some of the highest levels of 'at risk' and 'developmentally vulnerable' children in the country. The 2021 Census revealed 85% of students were vulnerable in two or more developmental domains. We are proud that we have contributed to the school's "high" rating of student wellbeing, through our yearly commitment of providing onsite clinicians to support the children via free counselling sessions and cognitive assessments.

In 2024, we embarked on a new partnership with Merri-bek Aged Services, supporting older adults with accessible counselling and targeted psychological support. As Australia's population ages, older persons are more affected by mental health issues. These individuals and their family caregivers require labour-intensive mental health care due to their multi-morbidities. In partnership with Merri-bek, we aim to raise older person's resilience, wisdom, and prosocial actions in promoting the positive aspects of ageing in order to fight stigma and support the preservation and enhancement of older person's mental health.

RelateWell is also exploring the significant mediation and family dispute resolution space to complement our existing suite of family and relationship services, to improve

the wellbeing of families with children, who are at risk of separating, or who have separated. In working with our collaborative partners, we hope to support and connect families to integrated services, and a system of family and child services centred on prevention and early intervention; and trauma-informed care, particularly for victims of family violence.

Our ethos is entrenched in cohesive and a coordinated approach across diverse community disciplines that strengthen partnerships between those working in the prevention of relationship dissolution, mental health, family violence and child protection. A consolidation of shared efforts and resources will make a difference.

On that note, I am proud of our team for their enthusiasm and dedication to serving their clients with integrity.

And I thank you, our Board of Management, whom have guided and supported me with their expertise through our challenges; and listened to my guidance in keeping RelateWell relevant. Our collaborative approach will lay the groundwork for the organisations success and future successes.

I thank our collaborative partners for their continued support, as collaboration strengthens our ability to increase accessibility to services fundamentally improving client outcomes.

And to Donna Cossio, the Office Manager, the voice that tames my "road-runner" mind, without your attention to detail in managing the organisations day to day tasks, RelateWell would not operate as effectively. Thank you for keeping me patient.

In celebrating 46 years of being in existence, we look forward to further supporting the collaborations we have firmly cemented and in delivering new services that will see RelateWell as a leader in the not for profit sector.

Yours sincerely,



Angela Damianopoulos

Executive Director

ORGANISATIONAL SNAPSHOT OF PROGRAMS AND SERVICES

FAMILY AND RELATIONSHIP SERVICES (FaRS)

Counselling:

- Adult & relationship counselling & support
- Parenting & family counselling & support
- Relationship & marriage counselling & support
- Perinatal-specific mental health counselling & support
- Family counselling

Relationship & Marriage Education and Skills Training:

- Premarital Program (Let's Make It Work)
- Committed couples program (Let's Keep It Alive) & ENRICH Inventory style relationship program
- Starting Strong in Your Child's Education (City of Greater Dandenong)
- New Parent Groups (Merri-bek Maternal & Child Health Service)
- Circle of Security Parenting Education (COSP) (Merri-bek & Springvale Service for Children)

MENTAL HEALTH SERVICES

Commonwealth Contracted Mental Health Services:

- CAREinMIND Targeted Psychological Support (TPS) & Suicide Prevention Services (SPS)

Mental Health Services:

- Medicare-subsidised mental health-specific items
- National Disability Insurance Agency (NDIS), Therapeutic Supports
- Self referrals

ASSESSMENTS

- Cognitive assessments

Adult Counselling & Support Parenting & Family Counselling & Support

The significant family transition point of “becoming parents” is a vulnerable period where couples are at-risk of marital/relationship discord and dissolution resultant from postpartum relationship stresses and pressures experienced through the early parenting period. As a result, targeting families in the postpartum period strengthens family relationships, prevents relationship/marital distress and breakdown; and ensures the wellbeing and safety of children.

Early intervention is vital in supporting families in the early parenting period. It is at this stage in a child's life, you can reduce a family's vulnerability to breakdown which significantly impacts on a child's life as it is in these early years that you are able to work on a child's significant developmental years from birth to school entry. The saying “Happy Families Flourish” cannot be underestimated, particularly as safe and secure early attachments early in life and subsequently through the early years of a child's life exists as a predictor of positive societal relationships and reduced antisocial behaviour and criminality for children. Our counselling services directly target families postpartum.

Our Partnerships:

Merri-bek Maternal and Child Health Service (Universal and Enhanced)

Our relationship with Merri-bek Maternal and Child Health Unit is invaluable.

Under our partnership, we break down barriers to accessibility of services by delivering accessible counselling and psychoeducation parenting services to individuals and families at the significant family transition point of becoming parents and raising children.

Our partnership is underpinned by improving the accessibility and equity of services so that people are able to access adequate targeted psychological interventions and support regardless of their financial situation. This entails developing responsive ways so that people do engage in support services.

Our provision of services encompasses the delivery of outreach counselling services within maternal & child health centres; and the delivery of NPGs to maternal and child health centres located throughout Merri-bek.

Springvale Service for Children (SSC), City of Greater Dandenong

SSC is a multifaceted children's hub providing significant early childhood services to families living in Springvale and neighbouring suburbs. Our partnership with SSC is significant because a well-coordinated system of linkage and referral ensures that vulnerable families are supported and appropriate referrals are made within an accessible and timely manner.

From within SSC, RelateWell provides outreach counselling and educational services in the areas of family and relationship counselling and parenting psycho-education. Collaboratively, our services provide a universal platform for engaging families early in the intervention cycle, particularly in supporting people's mental health.

*RelateWell's family & relationship
services prepare people with the
skills to deal with life challenges and
changes before they become
immense problems and issues.
Seeking to achieve a cultural
mindset that the transition to family;
and a healthy relationship can
be supported to reduce
unrealistic expectations
and relationship stresses
postpartum.*

Relationship and Marriage Education and Skills Training

Providing relationship education at the significant transition points of forming relationships, marrying, living together and maturing in the couple relationship underpins our relationship and marriage education programs. Relationship education and skills training activities provide enrichment and enhancement principles that supports partners to increase their chances of having quality, meaningful, respectful and stable relationships.

Relationship education and skills training is divided into three categories based on the principles of the prevention discipline: universal prevention programs (Let's Make It Work), selected prevention programs; and indicated programs (Let's Keep It Alive).

At the prevention and early intervention point of service delivery, our education and skills training (Let's Make It Work) provides relationship and marital health and well-being interventions. At the latter point of service delivery (Let's Keep It Alive), where relationship distress and breakdown is evident, there is a combination of education and therapeutic approaches with counselling.

Evidence-based:

Our Relationship Programs have been developed by our experienced team through application, research, knowledge and an awareness of couple relationships.

The organisation has developed a successful model of curriculum-based adult education and skills training for positive respectful relationships since 1978. This model has provided couples with the knowledge, skills training and awareness that relationship/marriage is a lifelong commitment comprising of many transitions. It is because of our expertise in the relationship space; and comprehensive understanding of evidence based relationship theory, we can support couples at the significant transition points of marrying, living together and maturing in the couple relationship.

Education: New Parent Groups 'Self-Care: Emotional Health & Wellbeing'

While parents are supported in the preparation for birth through antenatal classes, and new parents are supported through the maternal and child health sector, our work in this space works with parents once home, directly addressing expectations, mental wellbeing and relationship changes in the post-partum period with a focus on parenting infants.

The literature and our services specifically identify a range of psychological factors which contribute to declining relationship satisfaction postpartum which impacts people's ability to parent.

In partnership with Merri-bek maternal and child health service, our New Parent Groups support parents in the postpartum period; supporting their mental and emotional well-being post-birth which promotes healthy infant attachment and development.

In achieving desired outcomes, the NPG is empirically supported by an evidence-based foundation; and is delivered by appropriately qualified counsellors in an interactive, non-threatening group setting.

All our services are underpinned by an empirically supported, evidenced-based foundation, delivered by appropriately trained counsellors and psychologists.

Education: Circle of Security Parenting (COSP) Education

In working with parents via our counselling and education services, we have seen an increase in presentations around the challenges encountered by mothers whom parent with mental illness and/or are at-risk of mental illness; and who experience relationship and parenting distress as a direct result of attachment to the infant. Acknowledgement of these presentations and the protective value of secure parent-child relationships has led the organisation to implement the COSP education intervention within its family and relationship services stream.

The COSP education program offers adaptable measures and interventions to families who would benefit from targeted support. Through use of the circle, adults can develop the process to look beyond a child's behaviour and reflecting on the underlying emotional needs (Dolby, 2007).

The COSP education program is based on decades of evidence-based research developed to help parents engage in, and reflect on, the back-and-forth dialogue that is the foundation of secure attachment.

Referrals are from Merri-bek maternal and child health services; and families attending Springvale Service for Children (Greater Dandenong). And are delivered onsite or via Ms Teams.

Cognitive Assessments to families living in Merri-bek

In keeping psychological services within peoples reach, our registered psychologists and provisional psychologists provide professional psychological assessments for children living in Merri-bek. Using current psychometric assessments with the aim of gaining an awareness and understanding into an individuals inclusive cognitive or else mental health functioning.

We are proud that in 2023 at Belle Vue Park Primary School in Glenroy, we delivered free cognitive assessments to its children. By supporting the children, we are able to help identify a child's mental capacity and behavioural styles, informing families, teachers and other allied health professionals on how the child best fits into the academic system and in everyday life. The outcomes also support the latter to understand the child's cognitive and learning difficulties, their academic strengths and weaknesses, and their school readiness.

Tests include:

- WISC-V and WAIS-V (children and adult IQ tests, specific learning disorder, intellectual disability, ADHD)
- Diagnostic assessments (a range of mental health assessments leading to formal diagnosis)

Mental Health Services



Our specialist mental health services match structured evidence-based interventions to consumer needs and complexities in the clinical delivery of targeted psychological support services to adults, youth and children. Operating within clinical governance and a quality assurance framework with clinicians providing front-line consumer care. The professional qualifications of the organisations clinical staff are approved by governing bodies and underpinned by good business practice.

RelateWell is a Commonwealth service provider of contracted mental health services.

Commonwealth Contracted Mental Health Services

RelateWell is contracted by North Western Melbourne Primary Health Network (NWMPHIN) to deliver CAREin-MIND Targeted Psychological Support (TPS) and Suicide Prevention Services (SPS) to North Western Melbourne.

Other Mental Health Services:

Medicare-subsidised mental health specific items

As part of an allied health team, our psychologists assist GPs in undertaking early intervention, assessment and management of patients who present with a range of clinically diagnosable disorders that significantly interfere with their cognitive, emotional or social abilities.

Self-Managed NDIS: Therapeutic support

The organisation provides therapeutic support to people whose plans are managed by the National Disability Insurance Agency (NDIS).

Therapeutic supports assist individuals to gain skills and improve independence related to identified needs in areas such as language and communication, personal care, mobility and movement, interpersonal interactions, community living to support positive changes in the person's functioning, development and well-being.

In caring for individuals well-being via therapeutic supports, counselling provides participants and carers with assistance to understand and manage situations, behaviours and relationships associated with their need for care and mental health.

Self-referrals

There are no barriers to accessing RelateWell mental health services.

Memorandum of Understanding to provide mental health services

1. Merri-bek Universal & Enhanced Maternal and Child Health Service
2. Merri-bek Youth Services
3. Child Protection Health Program Victoria

Evidence Base

A number of evidence-based therapeutic approaches are used: Cognitive Behavioural Therapy, Acceptance and Commitment Therapy (ACT), Person-Centred Therapy, Compassion Focused Therapy, Psychodynamic Therapy, Emotion-focused therapy, Humanistic-existential Therapy, Existential Therapy, Person-Centred Therapy (also known as client-centred counselling), Art Therapy, Humanistic-Existential Therapy Family/Systemic Therapy, Group Therapy, Mindfulness based approaches and solution focused therapy, Play Therapy.

Our clinicians use a variety of evidence-based approaches dependent on presentation.

The selection of evidence-based treatment strategies necessitates knowledge of interventions and the research supporting their effectiveness. Along with competencies which address different psycho-sociocultural contexts in any given client situation.

Implementing clinical expertise and knowledge, and introducing new therapies and interventions, is a significant way to care for the well-being of clients and to minimise cognitive and behavioural (functional) decline in people. Ensuring that in the medium to long term, clients leave our service with improved mental health and family functioning including child wellbeing; children with improved development (achieving milestones) and well-being; and clients are included in and socially connected to their community.

*RelateWell mental health
services operate within a clinical
governance framework that
safeguards that people receiving
mental health treatment obtain
safe high-quality care within a
safety and high quality culture.*

Service Data from July 2023 to June 2024

734 unique clients supported

3014 client sessions conducted

97% of clients report improved knowledge and skills

99% of clients satisfied with the service they received

96% of clients report improved access and engagement with services

97% of clients report improved family, community and economic engagement

Breakdown of client and session data for 2023/2024:

Family & Relationship Services (FaRS) Stream

449 unique clients
1662 client sessions

Private Counselling Stream

285 unique clients
1352 client sessions

‘Our objective to increase our overall reach in supporting all members of the community has seen a proactive approach to streamlining our operations to better invest in our core capabilities and boost profitability in our private streams which supports expansion. This process is ongoing and involves an evaluation of all aspects of the business to determine whether the cost allotted to each service stream is appropriate and is generating appropriate returns for the organisation.’ At RelateWell, collaboration is embraced as a coming together of professionals from a range of backgrounds, working together to achieve the best outcomes for people accessing our services.’ (Angela Damianopoulos, Executive Director)

Funding Partners



Proudly supported by
City of Greater Dandenong

National Regulator



Peak Body



OUR PARTNERS

RelateWell would like to take this opportunity to thank the Australian Government Department of Social Services (DSS) for their ongoing support and funding; and all those organisations that have worked in partnership with us to reach our mission over 2023/2024:

Belle Vue Park Primary School
Cairnmillar Institute
Child Protection Health Program Victoria
City of Merri-bek Maternal & Child Health Service
City of Greater Dandenong
Family Relationship Services Australia (FRSA)
Monash University
North Western Melbourne Primary Health Network (NWMPHN)
Springvale Service for Children

OUR TEAM

The key to the organisations success will always be attributed to its fabulous team -
THANK YOU.